

## **GENERAL CONDITIONS OF SALE**

ANY PERSON OCCUPYING A RENTAL  
OR LOCATION MUST RESPECT THE INTERREGORAL REGULATIONS OF THE CAMPSITE

### **I. Arrival conditions d'arrivée :**

**Rentals** : start at **4pm** and end at **10am**. Requests for rentals may not be less than a full week (Saturday to Saturday) in High Season.

**Locations** : Camping day is counted from **noon to noon**. The maximum number of people on a pitch is 8 and only one caravan, tent or motorhome is allowed.

**In case of delay**, please let us know. However, the reserved accommodation remains available for 24 hours. After this time if you have not notified the campsite management, the campsite will be able to have the rental and the amounts paid will go back to the "Camping the Oliveraie".

Locations and rentals are awarded in order of receipt of final contracts valid by family and location (contracts with dates accepted - down payment). **No specific location is provided.**

### **II. Booking and settlement :**

The booking can only be taken into account after you sign the so-called contract accompanied by an ACOMPTE (deductible from the stay) of **40%** of the total stay (calculated with the options: animals, extra people, etc.) excluding residence taxes + **20 euros** of application fees (non-refundable) + **2.70%** of cancellation insurance interruption of stay (optional). **The balance is due 30 days before the date of arrival indicated on the contract.**

The booking is final after receiving our confirmation letter giving agreement on the requested dates and acknowledging receipt of the deposit.

The booking is nominative and cannot be **sold or sub-leased under any circumstances.**

Holiday tax not included and mandatory, to be paid on the spot, on arrival.

The balance of your stay, both for rent and camping, must be made at J-30. Payment is possible for the entirety of your stay (contact us).

If the stay is not paid at J-30, the rental or location will be put back on standby, the booking will be cancelled and the deposit paid will go to the "Camping L'Oliveraie".

**Delayed arrival or early departure: no discount is granted, the stay will be charged until the end of the contractual date.**

### **III. Interruption of stay cancellation insurance :**

2.70% of your total stay. The Oliveraie offers it in your booking contract. Our partner Gritchen Affinity is committed to refunding you all or part of your stay (according to the C.G.A.)

Any cancellation of reservations should be reported to the campsite as soon as an event prevents your departure occurs. If the claim is provided in the C.G.A., (available on the website [www.campez-couvert.com](http://www.campez-couvert.com) or [www.oliveraie.com](http://www.oliveraie.com)), notify the insurer by mail or email within 48 hours and provide any necessary supporting documents and information.

In case of non-subscription to this insurance no refund will be made.

### **IV. Civil insurane :**

It is up to the tenant/camper to insure. The campsite disclaims any responsibility in case of theft, fire, bad weather or other incidents under the customer's civil liability.

**V. Rental equipment :**

Rates are flat rate for X people depending on the rental chosen and include accommodation (without linen), 1 vehicle on location, water, electricity, gas and access to the leisure centre, as well as entertainment.

The contents of each rental are controlled by an inventory handed over on arrival.

For the respect and comfort of everyone, ALL rentals are NO SMOKING.

**VI. Location equipment:**

Rates are flat rate for 2 people (maximum 8 with surcharges) and include location, 1 vehicle on the site, electricity (extra) and access to the leisure centre, as well as entertainment.

**VII. Rental bonds :**

Two deposits of 500 euros and 150 euros will be required on the day of arrival :

- a. **The deposit of 150 euros** guarantees the cleanliness of the rental at the start (cleaning, washed dishes, empty garbage cans, folded blankets ...).
- b. **The 500-euro one** guarantees any deterioration.

They are returned to you on the day of departure after verification of the premises by us. In case of departure outside the scheduled times for inventories, the bonds are returned within one month.

**A household package of 80 euros is offered at the time of booking, or at the beginning of your stay.**

**VIII. Inventory :**

Inventory is displayed inside each Rental.

**IX. Pet :**

Dogs of the 1st and 2nd category are prohibited on the campsite.

Only one pet per location is accepted and with extra price. It must be reported to the front desk upon arrival with its vaccination book and must be kept on a leash.

Their owners must remove dirt from the campsite. The dog must not remain alone on the site and must be walked off the ground for its natural needs.

**X. Mediation :**

In accordance with the provisions of Article L 612-1 of the Code of Consumption, any campground customer has the right to use a consumer mediator free of charge for the amicable resolution of a dispute between him and the operator of the land.

The contact information for the consumer mediator, which the customer can enter, is: MEDICYS / <http://www.medicys.fr> / [contact@medicys.fr](mailto:contact@medicys.fr)