



## CAMPSITE RULES

CAMPING SITES & PAYSAGES L'OLIVERAIE \*\*\*\* 1600 chemin de Bédarieux 34480 LAURENS

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Classement Aout France C34-013608-002 N° Siret : 82512521400015 – code APE : 5530Z

**CONDITIONS OF ADMISSION** : admission on the campsite must be authorised by the person in charge of the reception office. By deciding to stay at the campsite, you imply that you accept the rules of the campsite. The management is responsible for the good order and running of the site and has the authority to deal with serious infringements of the rules, which may lead to expulsion from the site, resorting to police involvement if necessary. Everyone staying on the camp site for at least one night must provide proof of identity to the office staff.

In case of dispute, the customer can ask the Office of Mediation MEDICYS [www.medicys.fr](http://www.medicys.fr) for assistance.

**PITCHES** : tents or caravans, with all related equipment, must be placed on the pitch allocated to you by the office staff. Please ensure you do nothing to damage or pollute your pitch or the site. Do not throw dirty water on the ground. Caravaners must empty their used water into the appropriate facilities i.e. chemical disposal toilet. A charge will be made for any damage to vegetation, fences or land, and the pitch must be left in the condition in which it was found.

**RECYCLING** : 4 separate containers are available : general rubbish, glass, plastics, and paper/magazines. A container for used batteries is available at the reception. Food must be wrapped before throwing into the rubbish bin.

**RECEPTION** : the office is open from 9am to 12noon and 3pm to 8pm in high season and at other times, 9h00 to 12h00/ 14h00 to 18h00.

**VISITORS** are the responsibility of the campers they are visiting. Their visit must be reported to reception. Visitors may be charged a fee for using the amenities and facilities provided on the camp site if their stay is longer than 2 hours. Visitors' cars are not allowed on the camp site, only on the car park.

**ANIMALS** : Only 1 pet per pitch is accepted. All animals (dogs, cats,...) must be reported to reception and must wear a collar indicating the name of the owner. They are not allowed to run loose on the camp site. Pets should not be left unattended on the camp site, even if fastened inside your tent/caravan—this is a civil responsibility issue. Pets must be vaccinated against rabies (relevant documentation should be presented to reception on arrival).

**POST** : a yellow post box is available outside the campsite and is collected about 11.30pm. Delivered post is available for collection at a similar time in reception. Post cards and stamps are for sale at reception. A safe is also available at reception.

**DRIVING ON SITE** : you are not allowed to drive on the site between midnight and 6am. Outside these hours you are able to park between the olive trees outside the site. There is a small pedestrian gate, for access, to the left of the main gate. For safety, PLEASE DRIVE VERY SLOWLY ON THE CAMP SITE. All vehicle access points are closed at midnight.

**NOISE LEVELS** : please show consideration to other campers by keeping noise levels to a minimum, especially in the evening. Please close doors and car boots quietly and keep talking levels low. The evening dances/events stop around 1am to limit noise disturbance.

**TOILET BLOCKS** : young children must be accompanied in the toilet blocks. Please use the squeegee to dry off the floor after shower use. Rinse off the sinks and basins after use. Please leave them as you would wish to find them!

**THEFT** : the management only accepts responsibility for items left at reception. Please notify the office of any suspicious people or activities on the site. All campers are responsible for the care of their own belongings.

**FIRES** : open fires (wood, coal, etc) are not allowed on the camp site. Portable stoves must be used safely and well maintained. Fire extinguishers are available for use by all, please make yourselves aware of their positions. Notify the staff of the site immediately in the case of fire. You will find red fire hydrants around the campsite for immediate use.

## **IN CASE OF FLOOD**

### **KEEP CALM**

The alarm is given in order to enable you to leave the place progressively and in full security.

Do follow rigorously the instructions given below :

- 1 – First take away your identity papers, your money, and your valuables.
- 2 – The site will be evacuated systematically : first the people who stand nearest to the water side will be brought in security.
- 3 – In case the water level should raise abruptly,  
In case the evacuation takes place by bad weather (heavy rain falls, no visibility),  
In case the ground is soaked so that the cars cannot be moved normally : Leave your car and your camping equipment on the site !
- 4 – Walk away to the upper parts of the camping site by following the evacuation signs as shown below :

SECURITY ZONE



## **INSTRUCTIONS IN CASE OF FIRE OR ALARM :**

### **EMERGENCY NUMBER**

04 67 90 24 36 / 18 or for mobiles 112

If you should notice an outbreaking fire,

### **KEEP CALM,**

**REPORT IMMEDIATELY TO THE CAMPINS SITE MANAGEMENT,**

and they will warn the fire-brigade.

Turn off the gaz bottles outside

Never get near a fire zone, either on foot or with your car

Keep free the access ways and the evacuation routes

Get away in the opposite direction of the fire

Consult now the evacuation plan of the campsite. Find out beforehand your route until the gathering point. The evacuations ways are represented by the signs below

### **PREVENTIVE RULES**

**You should not smoke in particularly vulnerable places.**

**Do not throw down cigarette stumps on the ground.**

**You should learn how to use the emergency equipment by reading the corresponding instructions.**

**Do not make an open fire within or outside the camping site.**

**It is forbidden to use either spirit or petrol.**

